



Workforce Solutions

INTERNATIONAL

Right People, Right Solution

Company Profile.

PT. CIPTAKARYA SOLUSI INDONESIA



50+
Active Client

1K+
Human Resources



99%
Client
Satisfaction

24/7
Fast Support

Indonesia HR Consulting & Outsourcing Company



About Us.

PT Ciptakarya Solusi Indonesia is a professional consulting and outsourcing firm dedicated to providing high-quality human resource services for businesses of all scales. Established with the mission of enhancing operational efficiency, we offer scalable and cost-effective workforce solutions, supported by industry experts and tailored to meet the unique requirements of each client.

Vision

To be a trusted global partner in business process outsourcing, known for excellence, integrity, and customer satisfaction.

Mission

- To deliver high-quality outsourcing services that empower clients to focus on their core business operations.
- To provide top-tier talent through professional and comprehensive recruitment strategies.
- To cultivate sustainable, long-term partnerships with all stakeholders.
- To drive continuous technological innovation for enhanced service efficiency.





Core Competencies.

Cost Efficiency

- **Lower labor costs:** By WSI Outsource, especially to countries with lower labor costs, significantly reduces expenses.
- **No overhead:** No need to pay for office space, equipment, benefits, or training.

Access to Expertise

- **Skilled professionals:** WSI often have specialized experts that may be hard or expensive to hire in-house.
- **Latest technologies:** Cipta Daya stay updated with the newest tools and best practices.

Scalability and Flexibility

- **Adjust to demand:** Easily scale operations up or down based on business needs.
- **Faster hiring:** WSI teams can often start immediately, avoiding lengthy recruitment processes.

Risk Management

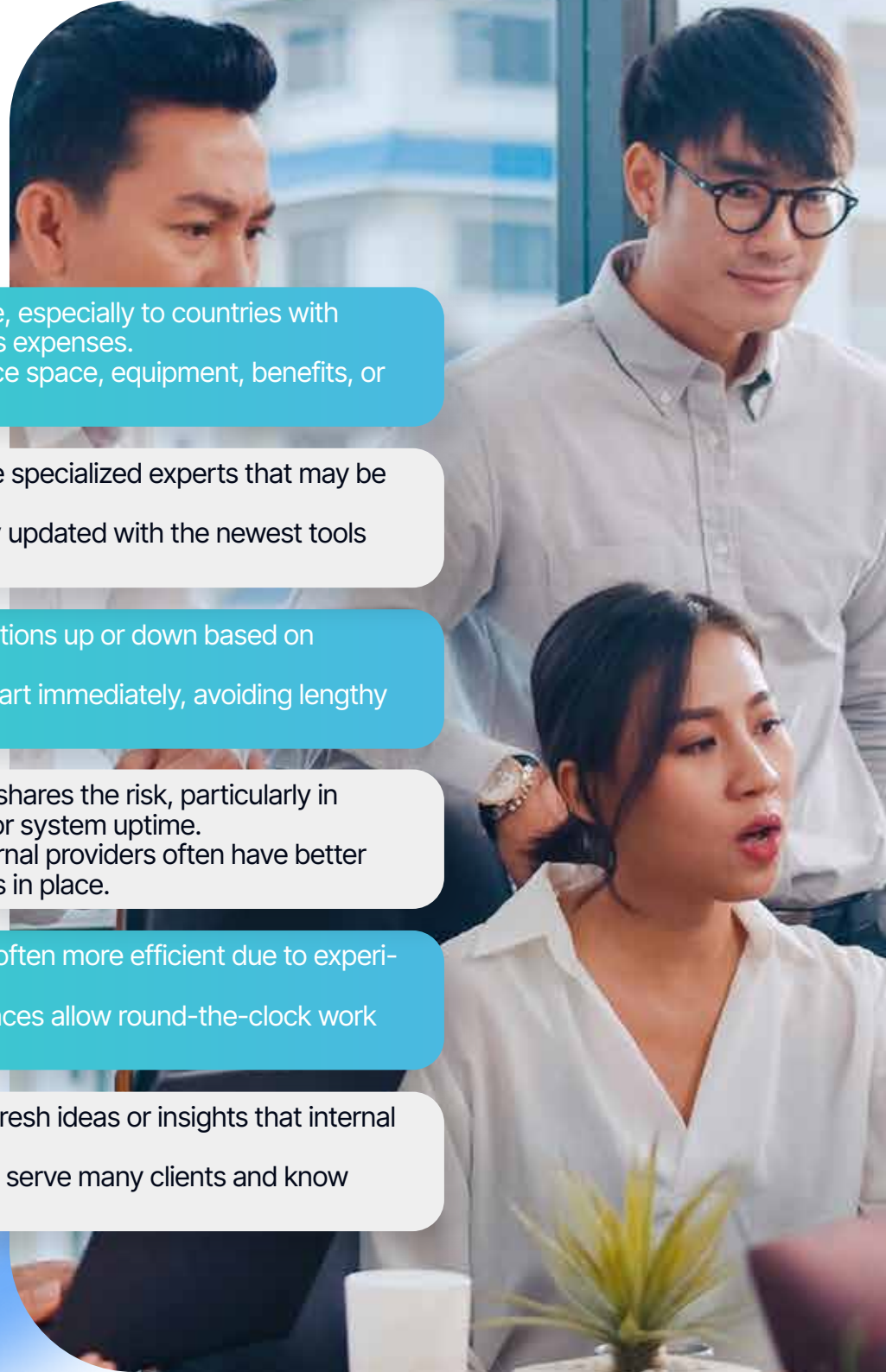
- **Shared risk:** With WSI, company can shares the risk, particularly in areas like compliance, cybersecurity, or system uptime.
- **Business continuity:** With using external providers often have better disaster recovery and backup systems in place.

Speed and Efficiency

- **Faster project turnaround:** WSI are often more efficient due to experience and refined processes.
- **24/7 productivity:** Time zone differences allow round-the-clock work for some projects.

Innovation & Competitive Advantage

- **Outside perspective:** WSI can bring fresh ideas or insights that internal teams might overlook.
- **Benchmarking:** Our companies often serve many clients and know what works best in an industry.





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PT. Ciptakarya Solusi Indonesia

Our Services.





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Recruitment & Staffing

We connect you with top talent across various industries through a structured and reliable recruitment process. Our team handles candidate sourcing, screening, and selection to ensure you get the right people who match your business needs, saving time while reducing hiring risks.

Key Features

- Pre-screened candidates
- Fast recruitment process
- Competency based selection



Business Benefits

- Lower hiring risk
- Time & cost efficiency
- Higher productivity





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Human Resources Management

From payroll administration to compliance and employee relations, we manage your day-to-day HR functions efficiently. By handling these operational tasks, we help streamline your workforce management so you can stay focused on growing your core business.

Key Features

- Payroll & HR administration
- Labor compliance support
- Structured HR system



Business Benefits

- Operational efficiency
- Reduced legal risk
- Focus on core business





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Customer Support Outsourcing

Our skilled customer support agents are professionally trained to represent your brand with excellence, empathy, and consistency. We ensure high-quality service that enhances customer satisfaction and builds long-term trust with your clients.

Key Features

- Trained support agents
- Consistent service quality
- Professional brand representation



Business Benefits

- Higher customer satisfaction
- Stronger brand trust
- Reduced internal workload





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Administrative Support

We provide reliable administrative support through experienced virtual assistants and back-office teams. Our services help improve productivity by handling routine operational tasks, allowing your internal team to focus on more strategic priorities.

Key Features

- Experienced virtual assistants
- Back-office support
- Flexible & scalable services



Business Benefits

- Increased productivity
- Lighter daily operations
- Cost efficiency





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5 Project-Based Outsourcing

Access flexible and specialized human resources tailored to your short-term or project-specific needs. Whether for seasonal demands or specialized assignments, our project-based outsourcing solutions help you stay agile and cost-efficient.

Key Features

- Project-based workforce
- Specialized talent
- Flexible contracts



Business Benefits

- Controlled costs
- High flexibility
- More effective project delivery





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Why Choose Us.

We are committed to delivering reliable workforce solutions and building a productive ecosystem that helps your business grow faster and more sustainably.



Regulatory Compliance

Fully compliant with Indonesian labor regulations & applicable employment laws.



Work Efficiency

Fast and efficient processes designed to meet your workforce needs effectively.



Targeted Solutions

Customized approaches tailored to the specific needs of each client.



Experienced Team

Supported by professional teams with over 10 years of industry experience.



Advanced Technology

Utilizing the latest digital systems to optimize human resource processes.



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Our Work Process.

We apply a structured and transparent work process at every stage of the project to ensure better control, timely execution, and consistent quality results.

Initial Consultation

We listen to and understand your business needs to provide the most suitable workforce solutions.



Selection & Recruitment

A rigorous selection process to ensure candidates meet the criteria and standards you require.



Placement & Training

Employee onboarding and training to ensure readiness and optimal job performance.



Monitoring & Support

Ongoing support and monitoring to maintain service quality and performance consistency.



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Contact Us.

📍 Ruko Tabespot BSD Blok G3 No. 15
Jl. BSD Raya Pusat, Lengkong Kulon, Kec. Pagedangan, Kabupaten
Tangerang, Banten 15339

✉ support@workforcesolutions.id
hr@workforcesolutions.id



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